

# FAQ

FREQUENTLY ASKED QUESTIONS



# FOWLING WAREHOUSE™

**'HAMTRAMCK'**

3901 CHRISTOPHER ST • HAMTRAMCK, MI • 48211

313.264.1288



**#fowlingwarehouse**

# Corporate and Group Outings

## LOOKING TO GET OUT WITH YOUR TEAM?

- ❖ 55,000 sq. ft. of playing space
- ❖ 3 bars with 120+ beers
- ❖ Flexible bar / reservation packages
- ❖ Fōwling Warehouse Hamtramck can hold **600+ PEOPLE!**

Reach out now to see how we can help

Email: [info@fowlingwarehouse.com](mailto:info@fowlingwarehouse.com)

Phone: 313-264-1288

## BUSINESS HOURS

### MONDAY

**CLOSED**

**TUESDAY – THURSDAY**

**4PM-11PM**

**FRIDAY**

**4PM-MIDNIGHT**

**SATURDAY**

**2PM-MIDNIGHT**

**SUNDAY**

**1-7PM**



<b>NUMBER OF GUESTS ATTENDING</b>  <b>*INCLUDES GUESTS EVEN IF NOT PLAYING.</b>  <b>*KIDS MUST BE 10 YRS. OLD TO PLAY.</b>	<b>MIMINUM LANE/S REQUIRED</b>	<b>TOTAL LANE COST</b>  <b>NORMAL BUSINESS HOURS</b>	<b>TOTAL LANE COST</b>  <b>2-HOUR, OFF-HOUR RESERVATIONS</b>  <b>START TIMES: 12PM, 1PM, &amp; 2PM</b>	<b>TOTAL LANE COST</b>  <b>3-HOUR, OFF-HOUR RESERVATION</b>  <b>START TIMES: 12PM, 2PM</b>
1-10 Guests	1	\$150	minimum of 2 lanes	minimum of 2 lanes
11-20 Guests	2	\$300	\$320	\$400
21-30 Guests	3	\$450	\$480	\$720
31-40 Guests	4	\$600	\$640	\$960
41-50 Guests	5	\$750	\$800	\$1,200
51-60 Guests	6	\$900	\$960	\$1,440
61-70 Guests	7	\$1,050	\$1,120	\$1,680
71-80 Guests	8	\$1,200	\$1,280	\$1,920
81-90 Guests	9	\$1,350	\$1,440	\$2,160
91-100 Guests	10	\$1,500	\$1,600	\$2,400
101-110 Guests	11	\$1,650	\$1,760	\$2,640
111-120 Guests	12	\$1,800	\$1,920	\$2,880
121-130 Guests	13	\$1,950	\$2,080	\$3,120
131-140 Guests	14	\$2,100	\$2,240	\$3,360
141-150 Guests	15	\$2,250	\$2,400	\$3,600
151-160 Guests	16	\$2,400	\$2,560	\$3,840
161-170 Guests	17	\$2,550	\$2,720	\$4,080
171-180 Guests	18	\$2,700	\$2,880	\$4,320
181-190 Guests	19	\$2,850	\$3,040	\$4,560
191-200 Guests	20	\$3,000	\$3,200	\$4,800

\*All reservations must be paid in full.

\*Cancellations or any adjustments to reservation must be made 48 hours prior to the reservation date to finalize and/or receive refund.

\*We do **NOT** serve food. Outside food is permitted, small easy clean-up snack or delivery. **NO** outside beverages.

\*All minors under the age of 21 must be out of the building by 8pm.

\*Check availability and book a reservation for up to 40 guests online at <https://alleytrak.com/app/client/234>

**For larger groups over 40 guests or Party room details**  
info@fowlingwarehouse.com

\*There is a bar minimum for all off-hour reservations.

\*If bar minimum is NOT met, a surcharge is then applied.

\*If bar minimum IS met, there is a 20% gratuity automatically added to bar/beverage tab.

\*Bar minimums must be on one single bar/beverage tab.

\*All off-hour reservations must be booked/paid in full at least one week prior to event date.

\*Full Day/Half Day Buyouts are available:  
Sunday-Thursday

# \$14 UNLIMITED OPEN PLAY

## WHAT IS UNLIMITED OPEN PLAY?

- ❖ For the UNLIMITED OPEN PLAY PRICE OF \$14, you can stay as long as we are open that day! (based on our age restrictions).
- ❖ Like a pool hall concept if a lane in Open Play area is open, you walk on and play. Winners stay, losers walk and go on another lane. Don't get out of line after you call Next, you will lose your place.
- ❖ All ages welcome for Open Play Tuesday thru Friday 4pm - 8pm, Saturday 2pm – 8pm, and Sunday Noon - 8pm. Must be 10+ to play.
- ❖ Please note: Open play lanes are NOT yours exclusively. They are OPEN to call next on when busy.

## OPEN FOWLING

### UNLIMITED FOWLING PLAY

Find a lane and play  Call NEXT on a lane



**WIN** on your lane, you stay



**LOSE** go find another lane

Stay as long as we are open that day!

**\$14**



# RESERVATIONS

## HOW DO I RESERVE A LANE?

Visit us online to make a reservation at [AlleyTrak](https://www.alleytrak.com) or email us at [info@fowlingwarehouse.com](mailto:info@fowlingwarehouse.com).

You will need to provide a credit card and full payment is required to secure the reservation.

## HOW MANY LANES DO I NEED TO RESERVE?

**OUR POLICY IS 10 PLAYERS MAXIMUM PER LANE – NO EXCEPTIONS**

If you aren't sure of how many people you will have exactly, WE RECOMMEND THAT YOU reserve an extra lane to ensure you can get the lanes together. For example, if you know 48 hours prior to the reservation time you will have 12 people playing vs. the 22 you originally had, you can call us and pull back the third lane.



A blue rectangular graphic with white and yellow text. At the top, it says "RESERVE A LANE". Below this, there are two columns of information. The left column features a clock icon and the text "UP TO 2 HOURS". The right column features an icon of ten people and the text "UP TO 10 PEOPLE PER LANE". Below these columns, it says "Recommended for groups!". At the bottom, there is a white box with the price "\$150".

## WHAT HAPPENS WHEN OUR TWO HOUR RESERVATION IS DONE?

You can stay, we'd love for you to. You can stay and keep playing at no additional charge, but you will HAVE TO move to the Open Play side or a designated Open Play lane. You are then no longer on a reserved lane and will need to follow Open Play rules.



# POLICIES

## WRISTBAND POLICY

Our wristbands are non-transferable. If you have more players than the number of allotted wristbands, they may not play with you on your lane. They may spectate or participate by paying the \$14 entry fee and receive an unlimited Open Play wristband and play on the Open Play lanes and NOT your reservation lane.

## CANCELLATION POLICY

You may cancel your reservation for a full refund if you cancel prior to 48 hours of your reservation start time. If you contact us within 48 hours of your reservation start time, you forfeit any payment made and will not receive a refund. Management reserves the right to allow or deny rescheduling based on availability.

## ID POLICY

You must have a valid ID to enter.  
We will check everyone's ID, regardless of age.



# POLICIES

## LATE ARRIVAL POLICY

If you do not show up within 60 minutes of your reservation start time, you lose your right to the second hour of your reservation. You will not receive a refund of any payment you have made. If you are late, your reservation will still end at your designated time. You may, at the end of your reservation, go into Open Play and subscribe to Open Play rules.

## NO SHOW POLICY

If you do not show up for your designated reservation time (and have not made arrangements with us prior), you are not eligible for a refund.

## OPEN BAR TABS POLICY

Whether you opened the tab in Open Play or Reservation Side, if a tab isn't closed at the end of the night, a 20% gratuity will be automatically added.



# FAQ

## TABLE AND SEATING

- ❖ There are tables in Open Play for you to use. *(These are first come first serve)*
- ❖ The tables are for your use during your reservation period only (not for an hour before or an hour after your reservation time).
- ❖ If you come in too early you may not be able to set up your area.
- ❖ We recommend coming no more than 15 minutes prior to your reservation.

## DO YOU SERVE FOOD?

No we do not serve food, but you can bring your own.

Bring in your own sandwiches or casseroles. Bring in your own catering or get anything delivered. Bring in your own silverware, plates, and napkins (or get them delivered too.)

## WHO DO YOU RECOMMEND?

Try some of our favorites:

- ❖ Amicci's is our preferred pizza vendor - [amiccispizza.com](http://amiccispizza.com)
- ❖ LazyBones BBQ - [lazybonessmokehouse.net](http://lazybonessmokehouse.net)
- ❖ Polish Village - [polishvillagecafe.us](http://polishvillagecafe.us)
- ❖ Condado Tacos - [condadotacos.com/catering](http://condadotacos.com/catering)

**\*\* NO OUTSIDE BEVERAGES OR BEVERAGE CONTAINERS OF ANY KIND ALLOWED IN OR OUT. NO COFFEE CUPS, COFFEE, WATER BOTTLES, WINE BOTTLES IN GIFT BAGS, BEER BOTTLES, SHOT BOTTLES, ETC. - NONE!! WE WILL ASK YOU TO TAKE IT BACK TO YOUR CAR.**





# FAQ

## DO YOU HAVE A FULL BAR?

Yes\*\*

Over 120 domestic and craft beers, including our Mystery Beer Machine™. The Mystery Beer Machine™ is the home of our \$2 Mystery Beer.

Full liquor selection, wine, soda, juice, and water.  
See [Untappd.com](http://Untappd.com) for our full menu.

## CAN WE DO AN OPEN BAR TAB FOR OUR GUEST?

Yes\*\*

We will ask for a credit card at the beginning of your reservation to begin your open bar tab. We will do our best to accommodate your bar needs so just ask us, but please know we do not offer package pricing.

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# MILITARY DISCOUNT

WE OFFER A

**\$7 OPEN PLAY RAY RATE**

TO ALL ACTIVE MILITARY  
AND VETERANS WITH  
VALID MILITARY ID

**THANK  
YOU**





# LET US HELP YOU RAISE MONEY

As part of our Fōwlantrophy™ efforts, we offer fundraiser pricing so you can offer a unique and fun outing for your guests, regardless of age.

## FUNDRAISER PER HEAD PRICING

Sunday through Thursday is \$9 a person  
Friday and Saturday is \$13 a person

There will a minimum deposit required depending on your anticipated guest count. A contract is required to book the lanes.

Please email us at [info@fowlingwarehouse.com](mailto:info@fowlingwarehouse.com) when you have narrowed down your date so we can check availability of lanes.

